

**The CamelBak® Better Bottle™ FAQ's****1. What is BPA?**

Bisphenol-A is an ingredient used to make polycarbonate. In recent months, there has been increasing consumer demand for a bottle that is not made with Bisphenol-A (BPA), and CamelBak is proud to introduce BPA-free bottles with the same great properties customers have come to expect from polycarbonate: vibrant color, clarity, durability, dishwasher-safe, and with no residual taste. As of the end of April 2008, the entire CamelBak bottle line will be available in BPA-Free materials.

**2. What is your BPA-free Better Bottle™ made from?**

The CamelBak Better Bottle™ with Classic Cap is made from a new copolyester polymer called Tritan™, made by Eastman. It offers the same great qualities that we have come to expect from polycarbonate bottles and is 100% BPA-/Phthalate-Free. The BPA-Free CamelBak Better Bottle™ *with Bite Valve* begins shipping to retail stores on April 15, 2008.

The Big Bite™ Valve is made of:

- a. Medical-Grade Silicone – for long life and taste-free performance

The Classic Cap is made of Polypropylene – for toughness and sealing performance

**3. Why did you change from polycarbonate to this new Tritan™ material?**

Customers have asked for a BPA-free alternative to polycarbonate. CamelBak has a long history of developing innovative products by listening to our customers and we have been committed to finding a BPA-free alternative to polycarbonate (PC). That alternative is Tritan.

**4. Does this new BPA-free Better Bottle leach any chemicals? What type of safety testing has been done on the new Bottle?**

After rigorous 3<sup>rd</sup> party testing of the BPA-free Better Bottle, no harmful chemicals have been detected to come in contact with, or leach into food/beverage surfaces. A FCN (Food Contact Substance Notification) notice #729 declared that Tritan is safe and meets all FDA and EPA guidelines for material that is to come in repeated contact with food. In addition, we have verified that all materials used in the bottle including Tritan meet the stringent guidelines set by California Proposition 65. Extraction tests were completed by independent 3<sup>rd</sup> party researchers, verifying that the new material meets all requirements as set forth by organizations such as:

- FDA food safety standards
- European Community food safety standards

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- Japanese Ministry of Health and Welfare
  - California Prop 65

**5. How do I know if my bottle is BPA-Free?**

The BPA-Free logo will be on the side of the CamelBak Better Bottle with Bite Valve if it is a BPA-Free version. In the store, the BPA-Free bottles will display a large BPA-Free sticker.

**6. I have an older CamelBak Bottle that's not BPA-Free. What is it made from?**

The original CamelBak Better Bottle with Bite Valve is made from polycarbonate. The cap is made of:

- a. Polypropylene – for toughness and sealing performance
- b. Thermoplastic elastomer (on the outside of the Better Bottle with Bite Valve Cap) – for a comfortable grip

The bite valve is made of:  
Medical-Grade Silicone – for long life and taste-free performance

**7. Is polycarbonate safe?**

CamelBak has monitored scientific research concerning the safety of products that include BPA. Based on a broad range of scientific findings, we firmly believe in the safety of our products. We are not recalling our polycarbonate bottles.

While there is not consensus on the issues surrounding BPA, recent comprehensive reviews of polycarbonate and BPA have all concluded that estimated daily exposure to BPA poses no known safety risk. These conclusions have been confirmed through tests by:

- The Food and Drug Administration (FDA)
- US Centers for Disease Control and Prevention (CDC)
- The Harvard Center for Risk Analysis
- The American Council on Science & Safety

Many regulatory bodies worldwide, including the European Commission Scientific Committee on Food, the United Kingdom Food Standards Agency, and the Japan Ministry for Health, Labor, & Welfare.

**8. What are phthalates (pronounced Thal-ates)?**

Phthalates are a component added to some plastics to make them soft and pliable. None of CamelBak's bottles have ever contained phthalates.

**9. Do any CamelBak products contain phthalates?**

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None of our bottles (Better Bottle with Bite Valve, Better Bottle with Classic Cap, Performance Bottle, or the Podium Bottle) or reservoirs contains phthalates. Our tube has phthalates in the outer jacket of the tube, which is not in contact with water. (The inner tube does not include phthalates.) We are switching to a non-phthalate tube jacket material which will be in-stores by the end of 2008.

**10. Do CamelBak reservoirs contain BPA?**

No, there is no BPA in any component of CamelBak reservoirs.

**11. Is polycarbonate safe?**

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**12. What does  mean?**

The number code inside a recycling symbol is a resin identification code, used primarily by those in the waste stream management industry. It is not a measure of safety, but indicates what an item is made from so that recycling plants know how to categorize and recycle it. BPA exists only in **polycarbonate #7 bottles**, but not in all #7 bottles, despite a great deal of misinformation in the media and public perception. ***It is possible that a #7 bottle does not contain any BPA at all.***

Recycling codes 1-6 refer to specific materials, while #7 is a miscellaneous category that simply signifies that a product does not fall into the categories 1-6.

#7, or “other” plastics are often made of multiple resins or layers of different types of plastics. These may include microwavable packages, snack bags and industrial plastics. If a product does not have a recycle symbol on it, it is automatically categorized as #7 or “other.”

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13. **Your BPA-Free Better Bottle with Classic Cap does not have a recycle symbol on it. Why not?**

The primary reason is that our bottle is meant to be re-used, not recycled. But also, we've discovered that there are more myths and misinformation about #7 plastics than truth. One of these misperceptions is that many people associate the #7 recycling symbol with polycarbonate. In order to differentiate our new BPA-free Better Bottle from our polycarbonate version, we chose to remove the symbol, and hopefully reduce confusion.. The new Tritan™ bottle is still considered "other" and will be categorized with #7 plastics but it is completely BPA-Free.

## **CLEANING**

**1. *How do I clean the CamelBak Better Bottle™ with Bite Valve?***

First pull off the bite valve and the straw from the cap. You can clean your bottle by hand **or** in the dishwasher (top rack only for the cap, bottom rack can be used for the bottle). For cleaning by hand, you can soak all parts in warm soapy water.

## **USAGE of CamelBak Better Bottle™ with Bite Valve**

**1. *First-time use: What's the blue/black/clear/pink thing on top of the cap for? Do I remove it or cut it to drink?***

The blue/black/clear/pink thing is the CamelBak Big Bite™ Valve. This patented feature provides easy drinking and spill-proof safety. Do NOT remove or cut this piece to drink. Simply bite it slightly and sip as you would out of a straw.

**2. *What happens if I put sports drinks/juice in the CamelBak Better Bottle?***

Use of any of these drinks in the bottle is fine, but thorough cleaning after each use is recommended.

**3. *Are there any beverages that cannot be used in the CamelBak Better Bottle with Bite Valve?***

You can use any beverage in the CamelBak Better Bottle with Bite Valve, however we do not recommend the use of carbonated beverages with the straw configuration. Due to the construction of the bottle (and the possibility of creating a pressurized environment inside of it), using carbonated beverages in the CamelBak Better Bottle with Bite Valve can sometimes create a similar experience to opening a can of soda that has been shaken up repeatedly. If you want to use carbonated beverages with the CamelBak

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Better Bottle with Bite Valve, we recommend that you remove the straw and drink via “tip and sip”.

Also please be aware that hot liquids can be used in the CamelBak Better Bottle however the experience will be similar to drinking hot liquid through a straw.

**4. Can I put hot liquids in it?**

Yes, hot liquids can be used in the CamelBak Better Bottle. However, if you are using the Better Bottle with Bite Valve, please be aware that the experience will be similar to drinking hot liquid through a straw and use caution.

**5. What max temperature (freezing/boiling water) can the CamelBak Better Bottle withstand?**

The CamelBak Better Bottle can withstand being filled with boiling water or stored in below freezing temperatures. We do not recommend boiling the bottle itself.

**6. Is the CamelBak Better Bottle microwave safe?**

Feel free to use the CamelBak Better Bottle to warm up liquids (ie, up to a minute), but we don't recommend cooking your dinner in it.

**7. Can/How do I freeze the CamelBak Better Bottle with Bite Valve?**

You can freeze the bottle but make sure:

1. The bottle is not completely full when you do this (we recommend only 3/4 full to allow for expansion of the water as it freezes to ice).
2. The bottle is right side up

We also recommend that the bite valve stem NOT be flipped up or down if there is any frozen water in the tube. Wait until thawed.

**8. Does the CamelBak Better Bottle work with filters?**

The CamelBak Better Bottle is compatible with filters that adapt to a 63 mm screw top opening (in other words, it's compatible with most filters on the market).

**9. What happens if I take the straw off?**

Removal of the straw allows a “tip and sip” mode of drinking.

**10. Can I use with carbonated beverages?**

See question #3. You can use any beverage in the CamelBak Better Bottle, however we do not recommend the use of carbonated beverages with the straw configuration. To use

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with carbonated beverages, we recommend that you remove the straw and drink via “tip and sip.”

**11. *Can I use the CamelBak Better Bottle in high-altitude/ low-pressure environments? (i.e. airplanes, mountain altitudes, etc)***

Yes, but with special care. Keep the bottle right side up with the bite valve in the closed position. Remove the straw for additional protection. Expect a bit of “spurt” during the first sip.

**12. *Does it hold residual taste?***

No, there is no residual taste, and it’s also stain-resistant.